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Schlosshotel Fiss: An Alpine Getaway for Heart and Soul

A vacation experience for the whole family in the Tyrolean premium ski resort and summer paradise Serfaus-Fiss-Ladis

"In an ever-changing world, we want to be a haven of peace. A place of harmony and strength, of steadiness and inner balance. A home for heart and soul - a place for shared experiences of happiness, touching encounters with nature and athletic adventure."
Simone Domenig

1,436 meters closer to the sun and far away from everyday life: Schlosshotel Fiss (SHF) is a remarkable vacation resort - a five-star family and spa hotel with authentic elegance and rooms brimming with personality, created and managed by the Domenig family for over 30 years. On a sun-drenched plateau, in a unique ski-in/ski-out location in the heart of the multi-award-winning Tyrolean vacation region of Serfaus-Fiss-Ladis, an attentive team creates the incomparable Schlosshotel experience. At its core: stylish relaxation, precious enjoyment and alpine adventures in winter as well as in summer. The rich offering of the five-star hotel inspires both discerning families and wellness-savvy couples alike.

Tradition and passion

In 1940, high above the rooftops of Fiss, a hunting lodge opened. It quickly became the social hub of the mountain village, which has kept its original charm to this day. In 1970, the lodge was then transformed into a 50-bed hotel before it was later acquired by the Domenig family in 1991. The family has since guided Schlosshotel Fiss into the future with great success - a path consistently characterized by personal vision, generous hospitality and continuous investment in quality through renovation and expansion measures. Here, women set the tone: Bernadette and Simone Domenig give the house a grounded yet feather-light elegance. With great sensitivity for people, a sense for noble aesthetics and high standards, mother and daughter have created a unique vacation world. Every detail is deliberately chosen with the aim of creating spaces that invite to arrive - as a couple or with the family.

Every room a kingdom

In terms of architecture, Schlosshotel Fiss is a luxurious domicile that combines alpine coziness and sophisticated interior design with fine senses and the personal signature of the Domenig family. Harmony defines the sense of space. Durable materials such as fine woods and natural stone, combined with high-quality fabrics and carefully selected accessories, create a harmonious, timeless elegance.



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The 135 individually designed rooms and suites offer every comfort. They open up to magnificent views of the Tyrolean mountains and radiate a noble sense of tranquility thanks to the pleasantly simple furnishings. All accommodations have a terrace, balcony or French balcony. Depending on the category, there are pull-out sofas, visually separated sleeping areas and proper children's rooms for the youngest guests, allowing plenty of space for private moments. The two Panorama Suites are a highlight: Spanning two floors and an area of 100 square meters, each suite can sleep four to six guests. Three bedrooms, a living room, two bathrooms, spacious panoramic roof terraces and, in one of the two suites, a private gas fireplace ensure special moments of luxury.

Newley revealed for the winter 2021/2022 season is the Chalet Suite, only a two-minute walk from the Schlosshotel Fiss. With great sensitivity and a sense of aesthetics, a private retreat has been created here: durable materials have been lovingly combined with high-quality fabrics to create a pleasant feel-good atmosphere, just like in the most luxurious of homes. With three bedrooms, an equal number of bathrooms and a fully equipped kitchen, the suite combines privacy and comfort on 250 square meters. Four to six guests can feel completely at home here, somewhat secluded, and still enjoy the amenities and services of the lovingly run hotel next door.

Pleasure and passionate hospitality

Like everything else at Schlosshotel Fiss, the culinary experience is also of the highest standard. Chef de Cuisine Mathias Seidel and Head Chef Michael Angerer delight guests with culinary highlights – always with a deliberate use of high-quality, primarily regional products from trustworthy partners. The daily offer ranges from the lovingly arranged breakfast buffet to the extraordinarily rich afternoon buffet and the gourmet dinner. The multi-course dinner menu with an à la carte selection is complemented by a salad and cheese buffet as well as a separate children's buffet. Cozy parlors, fireplaces and hand-picked decorative elements create a stylish atmosphere in the restaurant which also features a separate Adults-Only area.

A special kind of evening awaits house guests and gourmets at the Beef Club, crowned with four toques by the esteemed Gault&Millau Austria. "Fine dining. In luxurious privacy" is the theme of the à la carte restaurant which first opened in 2018. The stylish location presents itself casually yet with a sophisticated ambience, exceptional culinary experiences and surprises that only SHF Chef de Cuisine Mathias Seidel and Beef Club Chef Nikolaus Platteter and their crews can create. The Beef Club is an insider tip for those who love signature steaks grilled in the Big Green Egg, a first-class fish and vegetarian gourmet experiences or simply want to be inspired by international fine dining highlights - whether exquisite à la carte or completely private at the Chef's Table, the most exclusive table in the Schlosshotel Fiss.



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Guests also appreciate the SHF as a first-class wine hotel. The hotel's collection, selected with passion and care by the experienced team around the qualified sommelier Peter Jobst, comprises around 800 positions. These include top international wines, special rarities and the best wines from Austria. Many wineries have been closely associated with SHF for years, such as the family-run Prieler Winery in Burgenland, whose wines are annually ranked among the best in the country by the trade press. The crowning glory of this close cooperation is the anniversary wine bottled especially for the SHF to mark the hotel's 30th birthday in 2021. It is a strong red wine cuvée of Merlot and Cabernet Sauvignon with fruity berry aromas.

At the all-day Lounge Bar, the heart of Schlosshotel Fiss, guests enjoy premium products. With a lot of experience, creativity and unique ingredients such as the hotel's own gin and homemade syrups or liqueurs, the team around bar manager Sam Lutz has developed an imaginative drinks menu. Cigars from all over the world are on offer in the first-class humidor of the spacious smoking lounge which is decorated in dark wood and leather.

Alpine wellness

Five stars, 5,000 square meters and an experience for all five senses: the wellness landscape at Schlosshotel Fiss promises precious moments of pampering for connoisseurs both young and old. In the light-flooded Aqua Monte water world, diving becomes an adventure. From the 37-meter swimming pool, which extends out into the spacious garden, and the outdoor whirlpool with pure spring water, the Tyrolean Alps are seemingly within reach. While the Relax Gallery, with its panoramic whirlpool and many cozy retreats, invites grown-ups to daydream, the soundproofed Splash Water World evokes pure feelings of happiness for the youngest guests. Thanks to the over 100 square meter pool for kids and teens, a separate baby pool, as well as the double-wound tire slide, wave slide and swing bay, fun and action for all ages is guaranteed.

The Family Spa welcomes guests of all ages with several saunas and steam baths, a colorful relaxation area and supervised infusions, packs and peelings. Those seeking peace and quiet can enjoy the cozy Adults-Only Schloss Spa with a variety of sauna highlights, steam baths, an infrared cabin, a Kneipp facility and inviting lounges with waterbeds and open fires. 14 beauty and treatment rooms, including a private Spa Suite and Hammam, are used for sophisticated treatments with local herbs and active ingredients from the mountain world. The cosmetic products come from Pharmos Natur and IQMS Medicosmetics, among others.

Sport and fitness have a similar range of facets here in Fiss. The Schloss Gym is equipped with cardio and strength training machines from TechnoGym as well as facilities for PowerPlate and allows for a top-class workout - either while following an individually designed program or under the guidance of a professional personal trainer. In addition, the friendly spa team organizes a daily SHF exercise program for guests. This daily changing offer includes various

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group courses such as guided yoga in the Spirit & Soul Pavilion, aqua fitness classes, hikes, as well as guided forest bathing in the charming surroundings. The overarching goal is to provide guests with everything they need to align body and mind as one again and achieve lasting relaxation.

A paradise for families

Inspiring little guests with great aspirations - this something the Schlosshotel Fiss pays particular attention to. In the midst of one of the most child-friendly destinations in the Alps, all the prerequisites are in place for an unforgettable family vacation, thanks to the well-planned infrastructure of the house and a warm ambience that evokes feelings of happiness. In the Kids' Club, little castle ghosts from the age of two can enjoy indoor and outdoor activities seven days a week from dawn to dusk. Together with trained supervisors, they learn to perform magic or make music, celebrate in colorful costumes at the weekly witch party or explore the mountain world with their new friends on a treasure hunt. The SHF Youth Club opens up a vacation world of its own for teenagers. Here, thanks to a bouldering wall, interactive game tables and consoles as well as a dance floor, vacations full of fun and action are guaranteed. In the evening, everyone meets up for the daily movie night in the in-house cinema. The little holidaymakers also have plenty of culinary options: there are special lunchtime menus for those with a lion's appetite or a sweet tooth, as well as a kids' buffet in the restaurant in the evenings from 6.30 p.m. onwards - all with ingredients of the finest quality, of course.

Beyond the hotel itself, the Serfaus-Fiss-Ladis region is a huge, year-round adventure playground. In winter, attractions such as piste bully driving, tobogganing evenings or adrenaline kicks with the Skyswing are a delight. One evening a week, the legendary Nightflow attracts visitors - a ski show of superlatives with impressive acrobatics, great effects and a magnificent firework display. For kids who want to learn to ski in a fun way, Berta's Kinderland is the first address. The summer fun park on the Möseralm provides thrills with highlights such as the "Fisser Flieger" or the "Fisser Flitzer". Exciting family hikes await at the Adventure Mountains - the three themed trails "Explorer's Trail", "Witch's Trail" and "Pirate's Trail" were created by children's book author Thomas C. Brezina.

A new mountain experience every day

Whether it's snowing or the summer sun is shining: in Serfaus-Fiss-Ladis, active holidays are always in season. With its prime location, Schlosshotel Fiss is an optimal starting point for alpine adventures of all kinds.

The merger of the three mountain villages Serfaus, Fiss and Ladis 20 years ago has created one of the most family-friendly ski regions in Europe. Here, beginners and advanced skiers will find 214 kilometers of slopes suitable for all levels of difficulty, 68 lifts and guaranteed snow

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until well into spring. Carving routes, mogul slopes, fun areas and free-ride zones also allow for varied skiing pleasure. At Schlosshotel Fiss, the adventure is within reach - thanks to the region's unique ski-in and ski-out location, guests can go directly from breakfast to the slopes via the passenger elevator. The sports shop - run by partner Sport Schmid - offers ski rental and storage, providing guests with equipment and personal advice from within the hotel. Cross-country ski trails, snowshoe hikes, toboggan runs, inviting huts and weekly superlative ski shows as well as experiences such as "the first track" at sunrise complete the winter holiday program in a versatile way.

Summer is also all about multi-faceted mountain encounters, for example on guided tours with SHF hiking guide Christian. There are over 500 kilometers of trails for young and old to discover - past flowering meadows and crystal-clear lakes, up to magnificent vantage points at over 3,000 meters above sea level. The hiking bus between the three villages and numerous cable cars can be used free of charge with the "SUPER. SOMMER. CARD.". The destination's adventure card which includes other activities and discounts is offered free of charge to all guests of the Schlosshotel for the duration of their stay.

On a total of 200 kilometers between the months of June and October, guests can also live out their passion for cycling - on their own or under the direction of the SHF Outdoor Guide. There is a choice between gentle family cycle paths, culinary routes with refreshing stops and fascinating high-altitude trails. A highlight for all ages is the bike park located close to the Schlosshotel Fiss with the right jumps, obstacles and ramps for every skill level. Mountain bikes and bike helmets can be rented free of charge in the hotel's own sports shop, subject to availability. Guests can also rent enduro mountain bikes and e-bikes from the SHF sports shop at Bacher Sport.

<https://www.schlosshotel-fiss.com/en/>

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