SUMMER’S AWAKENING
The countryside is awash with flowers. The Schlosshotel shimmers in the sunlight. Your holiday begins.

THAT FAMILY FEELING
SHF experiences. Family adventure. Lasting memories.

GOURMET WEEKS
Holidays for connoisseurs. Milestones of culinary delights.

SPA MAGIC
Enchanting autumn. The peak of relaxation.
As the sun rises over the peaks. When the flowers flood the landscape with colour. Nature stirs after its long hibernation. The Schlosshotel summer begins. Experiences. Memories. Lasting pleasures.

Welcome
ESTABLISHED 1940

1,436
METRES ABOVE SEA LEVEL

—-
In the Tyrolean Oberland of western Tyrol/Austria, just a 2.5-hour drive from Zurich, Ulm, Munich, Salzburg and Bolzano, the Serfaus-Fiss-Ladis holiday region offers an exceptional mountain experience for the whole family.

2,000
HOURS OF SUNSHINE

—-
Over 2,000 hours of sunshine mean that Serfaus-Fiss-Ladis is one of the sunniest areas in Tyrol and one of the greatest holiday destinations for both guests and locals.

500
METRES ABOVE THE VALLEY FLOOR

—-
At just over 1,436 metres above sea level, Fiss is situated around 500 metres above the Oberinn Valley floor. Being on a gentle south-facing slope means that Fiss is profusely blessed with sun, glorious mountain air and stunning views.

The ancient Celts were drawn to this sunlit part of the world long before the birth of Christ; later came the Romans. Parts of central Fiss are 600-years-old and still bear clear signs of their Rhaeto-Romanic origins. This clustered village today has a population of 1,000 inhabitants.

2,000 annual hours of sunshine, children’s laughter, relaxed moments of sheer contentment. The power of the mountains, the magic of the moment. The heart soars as the day awakens. Filled with the love born of shared experiences, inspired to create spaces of delight. This is the love and the energy that we place into our daily efforts to perfect your Schlosshotel summer experience. To fulfil your holiday visions. To weave the stuff of which dreams are made. And work it into unforgettable memories. With extraordinary events, an amazing ambience, wonderful worlds of water and wellbeing, SHF cuisine and, of course, our exceptionally family-friendly way of doing things.

We look forward to your visit.

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SUMMER’S AWAKENING

Alpine roses colour the mountains a deep shade of pink. Refreshing mountain streams bubble over shiny sunlit rocks. The joy of anticipation as the warmer season approaches is reflected in both the people and the natural world all around. As the summer awakens in Fiss, so do the Schlosshotel’s summer experiences.

HIKE & BIKE IN FISS
ACTIVE - RELAXED - SKILLED

The weekly SHF programme has a different active highlight for every day of your stay. Guided walks, mountain hikes and bike tours are popular with young and old alike. Thanks to our guide Christian, our guests get to discover the mountain’s hidden gems.

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From dog to tree to boat and eagle, children relax and discover their bodies as their imagination is stimulated. During our children’s Yoga session, we embark on a fun journey to the self and mindful tranquility.

Think Yoga’s boring? You’ll soon change your mind as we go on a voyage with the sun, cobra et al to create a brand new world of experiences. Your muscles are stretched, and your head is cleared in readiness for all the other adventures that await in and around the Schlosshotel. Because sliding, hiking, biking and playing are twice as much fun when you feel great inside and out!

During our Yoga sessions, we enjoy the feel of the sun on our tummies and the green grass under our feet when we’re not in the Schlosshotel’s mirrored Yoga room…. For a great start to every day of your holiday!

Children’s laughter and family adventures, mountain fun and luscious food: relaxation and adventure go hand in hand in the Schlosshotel’s family summer. It’s when holiday dreams come true.

Full steam into summer.

Child rates

<table>
<thead>
<tr>
<th><strong>SINGLE AND DOUBLE ROOMS</strong></th>
<th>Ages 0–5</th>
<th>Ages 6–11</th>
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<tr>
<td>Room &amp; Suite</td>
<td>from €55</td>
<td>from €85</td>
<td>from €150</td>
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**These suites include a separate children’s bedroom.**
Experience the mountains. Savour the freedom. Summer hiking at the SHF.

Hike your way around the most beautiful areas in the Alps. Impressive, colossal – and indescribably intriguing. With your guide, Christian. Accompanied by the sense of joy reserved for the sight of mountain tops.

CHRISTIAN. YOUR HIKING GUIDE

Christian was born and raised in Fiss and, as a qualified hiking guide, he boasts a huge amount of mountain guiding experience. Our guests enjoy his guided walks for free – a highlight of the Schlosshotel’s summer programme.

SHF HIKING TIPS

Read our blog and be inspired. We disclose the best family walks, the finest foodie hikes, and the most thrilling mountain routes.

www.schlosshotel-fiss.com/blog

Salute the Mountains

‘In every walk with nature one receives far more than he seeks.’

– John Muir
FAMILY TIME

Time together builds lasting, beautiful memories, and is the stuff that holiday dreams are made of. Scramble up adventure mountains and enjoy family wellbeing. The Tyrolean Serfaus-Fiss-Ladis holiday region that surrounds the Schlosshotel Fiss is full of wonderful attractions for the kids to explore.

HIKE & BIKE FAMILY WALKS

SCHÖNGAMPALM HUT

An unforgettable walk for the whole family that takes in much of Fiss: take the Schönjochbahn cable car to the north side of Fiss. At the top, an easy footpath leads to the Schöngampalm hut – a perfect place for a drink and a tasty snack before mounting one of the mountain bikes that are kept there ready for our guests, and cycling back to Fiss along a pretty forest road. A hike & bike tour with no steep hills that is perfect for any man, woman or child.

—-

VISt Murmli and Berta’s websites to find out about all the area’s attractions and playgrounds.

www.murmli-berta.at

BIKEPARK

—-

Trails for all abilities, a range of park areas: pump track, dirt park, slope style area, training course and a kids’ park for a special mountain biking experience.

LAKE HÖGSEE

—-

Enchanting Lake Högsee offers plenty of excitement: hire a boat, visit the family chapel of light, play at the lumberjack playground, have fun on the wooden marble run and trampoline, and get your thrills on the ‘Schneisenfeger’ roller coaster.

LAKE WOLFSEE

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A haven for bathers and explorers. Play and make discoveries in the bear cave, playground and shallow water – or simply hang out with your besties.

FUNPARK FISS

—-

A mega-fun-factor must for the family! to-do-list: summer tobogganing with the Fisser Flitzer, lift-off on the Fisser Flieger, fly high with the Skyswing and a summer snowball fight, ably supervised by Berta the mascot...

MURMLIWASSER WATERPARK

—-

15,000sqm water playground and marmot discovery area: interactive stations, gold panning, bear caching and geo caching park are just some of the attractions for marmot fans of all ages....

ADVENTURE MOUNTAINS

—-

Reading is an adventure, so children’s author Thomas Brezina turned his wealth of adventure story experience into amazing adventure trails in Fiss – mountains of fun!

THE MUSIC FESTIVAL FOR THE WHOLE FAMILY!

18.07 – 27.07.2017

—-

MOUNTAINS & SOUNDS:

The MOUNDS family music festival in Serfaus-Fiss-Ladis guarantees happy kids and hills that are literally alive with the sound of music! This year promises more great singing, dancing and drumming workshops as well as top children’s music acts, although precise details are being kept under wraps for now.

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www.murmli-berta.at

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STAKE IT ALL ON THIS ONE CARD!

Unsurpassed in the Alps: the SUPER. SUMMER. CARD. Valid until 22 October 2017

BENEFITS

• Cable car* transport in Serfaus-Fiss-Ladis
• Adventure World Serfaus (Murmliwasser Waterpark, Murmlitrail etc.)
• Adventure Park Hög** (water labyrinth, shallow swimming zone, woodcutter playground etc.)
• Summer Fun Park Fiss** (Berta’s Air Slide, Kneipp Centre, Slackline Park etc.)
• Daily hikers’ bus service between the villages of Serfaus-Fiss-Ladis
• Children’s entertainment six days a week (Sun to Fri) in two children’s clubs (Murmli Club Serfaus & Mini&Maxi Club Fiss-Ladis)
• Guided walks in Serfaus-Fiss-Ladis

*Excluding bike transport
**Excluding attractions that are subject to a charge

10 – 11 –
Schlosshotel family summer: sunshine highlights

KIDS’ CLUB

Listen up all you pirates, detectives, artists and fun-lovers! Fabulous adventures await in our Kids’ Club every day from 9am until 9pm – enjoy treasure hunts, crafts, painting, hiking and much more. Children aged two and over discover the Schlosshotel experience for themselves with the help of friendly childcare and play professionals...

FAMILY SPA

Big time relaxation for the Schlosshotel Fiss’ younger guests with biosauna, light therapy, children’s steam room, chocolate scrub and tutti-frutti-fragranced saunas. Family pampering at the Schlosshotel Fiss - a royal experience!

TEENAGERS’ CLUB

Come in and chill out. Time out from younger siblings and parents: the Teenagers’ Club gives you all the space you need away from irritating kids and exasperating adults. A place where you can chill, and play pool, computer games and air hockey or discover the great outdoors. The day’s crowning glory is movie night: daily at the SHF cinema...

KIDS’ MEALS

Healthy, colourful, carefully prepared and utterly yummy! Our special children’s menu is designed to delight the most demanding of small palates. The kitchen team dishes up new favourites every day – from breakfast to the Kids’ Club buffet.

SPLASH

It’s a parent-free zone for seafaring adventurers! SPLASH Waterworld at the Schlosshotel Fiss is all yours – as is all the fun! The wave slide, 48m double-loop GIANT tube slide and rocking bay would give Captain Jack Sparrow a run for his money.

BBQ AFTERNOON

Tantalisingly good: that’s the Schlosshotel summer BBQ. Watch the kitchen team barbecuing, cooking and smoking food and choose your own BBQ afternoon ‘best bit’.

BBQ AT THE SHF

There is a difference between grilling and barbecuing: grilling is cooking without a cover on direct heat, whereas barbecuing, which derives its name from the Mexican ‘barbacoa’, is cooking with a slow circumvented unit of hot air with the lid closed. Charcoal or wood are commonly used as the heat source for barbecues. Some things are simply worth waiting for...

PACKAGES

7 nights Double supreme from €1260 pp
4 nights Double supreme from €720 pp
5 nights Double supreme from €545 pp

ONLINE ENQUIRIES

Included:
SHF inclusive services and SUPER. SUMMER. CARD. for free use of all cable cars.

BBQ

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Please see page 6 for details of SHF Kids’ Yoga
Hiking doesn’t always have to involve the highest peaks, steepest mountains or furthest distances. Walking with the Schlosshotel Fiss in Serfaus-Fiss-Ladis is a delight for all the senses – especially on our foodie walks. Every week, our hiking guide Christian invites our guests to join him on a Tyrolean culinary exploration. Walks start at the Schönjochbahn midway station. After a comfortable ascent in the cable car, he leads you along the Fisser Höhenweg mountain trail to the Frommeshütte. This is a relatively flat footpath that takes you past lush mountain pastures and the tree line just above Fiss. A constant companion is the glorious view of the Serfaus-Fiss-Ladis region. Onward then to Rabuschl where Tyrolean specialities and a good glass of wine await. Fed and watered, you make your way back to Fiss and the Schlosshotel where your afternoon ends with a delicious afternoon tea and cakes.

EVENTS

in three months. The region’s Culinary Autumn is a Schlosshotel Fiss tradition. Discover our customs, take part in cookery lessons, savour our cheeses, and enjoy wine tastings: 26 events in three months.

WINES

25 winemakers from the best Alpine wine regions present their fine wines during Gourmet Week. Enjoy exquisite bouquets, diversity of flavour, and the odd winemaker’s bon mot.

WINES

around 300 wines await you at SHF’s Culinary Autumn 2017 wine tastings.

CHEESES

It’s the star of the buffet. An after-dinner sensation. Divine with wine. A delight for the palate. Cheese is probably the most multidimensional food there is – and it’s on everyone’s lips during Culinary Autumn at the Schlosshotel. Look forward to tasting 100 different cheeses by the finest cheesemakers and affineurs.
Extract

• Star winemaker Leo Hillinger
• Domäne Wachau
• Bodega Rioja
• Maison Perrier-Jouët Champagne
• Spirits by Pernod Ricard
• Felchlin – couverture chocolate from Switzerland
• Pilz Lenz – olive oils, vinegars and truffles
• Nuart Seppi – ewe’s milk specialist from Carinthia
• Maison Lorho – cheesemakers and affineurs from France
• Degust – cheese affineurs from South Tyrol, Italy
• Capritz – cheesemakers from South Tyrol, Italy
• Sammerer Schnitz – local cheesemaker
• Musteralpe Plansee – Tyrolean cheesemaker
• Brennerer Maas – producer of fine spirits, jams and much more!

Restaurant

Intriguing, Slow food
Sophisticated. Enticing
flavours – Head Chef
Christoph Geschwendtner’s,
slow food philosophy is
an inexhaustible source
of culinary inspiration. Time
for
dishes with finesse. Time for
service with a smile. Time to
savour every iota of pleasure.

Highlights

SHF Wine & Culinary Autumn

Weekly highlights

• Top Austrian and international winemakers present
their creations
• 2 – 3 after dinner wine tastings a week
• Taste of Spirits by Pernod Ricard
• Specialist cheese tastings with exclusive cheese affineurs
• Food tastings with local suppliers
• Gourmet tastings

PRODUCERS & WINE MAKERS & AFFINEURS

The week is run
by the SHF
sommeliers and
taste experts!

Find out more at
SHF Backstage
WINE & CULINARY AUTUMN

Celebrating the harvest. Trees turning red and gold. Mountains bathed in the golden light of autumn. The harvest is in – let the enjoyment begin!

Enchanting experiences, entertaining events and exceptional guests celebrate autumn at the Schlosshotel Fiss in the Serfaus-Fiss-Ladis region.

The star of Culinary Autumn 2017 is exceptionally multitalented: meltingly soft, beguilingly full-flavoured, elegantly restrained and even creamily sensual. The grape its favourite companion. Together unfolding untold harmonies of flavour. Cheese and wine – a love story played out on the palate and presented in all its glory during this year’s Culinary Autumn. The SHF’s own wine and cheese sommeliers join our guest winemakers, cheesemakers and affineurs with their own creations and compositions.

Come and join us for the lasting pleasures of autumn...

€50/30
Gourmet vouchers
02.09 – 09.09.2017
& 16.09 – 30.09.2017

Gourmet voucher worth €50 for bookings of 4 nights, or €30 for bookings of 3 nights, redeemable against any additional food & beverage purchases made during your stay.

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SHF CUISINE
COOKERY LESSONS

Jamie, Gordon and Nigella are hugely entertaining TV chefs. Our Head Chef Christoph Geschwendtner’s cookery lessons are just as entertaining; he teaches with gusto! Experience SHF cuisine, and enjoy cooking and eating the slow food way. At the Schlosshotel and at home.

WINE & CULINARY AUTUMN PACKAGES

Schlosshotel family fun
26.08 – 02.09.2017 & 14.10 – 05.11.2017

One child under 7 stays for free when sharing their parents’ room!

7=6 | 6=5
09.09 – 16.09.2017

7 nights for the price of 6 or 6 nights for the price of 5!

7 nights Double supreme from €990 pp
4 nights Double supreme from €660 pp
3 nights Double supreme from €540 pp

ONLINE ENQUIRIES

SINGLE AND DOUBLE ROOMS

Ages 0–5

| Ages 6–11 | 85 | 75 |
| Ages 12+  | 150| 120|

FAMILY ROOMS AND SUITES**

| Ages 6–11 | 85 | 85 |
| Ages 12+  | 140| 130|

** These suites include a separate children’s bedroom.
AUTUMN SPA MAGIC

The gentle lap of water. Blissful heat. Beguiling the senses. Caressing the soul. Our Schloss Spa. For harmony and vitality. Attain restful calm, sparkling energy and bodily wellbeing at our 5,000sqm Spa.

Feel the power of water and nature amid a world of sensations in synergy with the elegant comfort of the Schloss Spa.

Elegant, contemporary, light: harmony, aesthetic sensitivity, relaxation and freedom meet Alpine power and sensuality.

FINNISH PANORAMA SAUNA
———
Stylish sauna with daily ‘Aufguss’ sessions and stunning views of the Ötztal Alps.

AROMATHERAPY STEAM ROOM
———
Breathe, allow the essence of select fragrances to take effect... and relax.

SALT STEAM ROOM
———
Feel the cleansing effects of salt. Breathe. The head clears.

INFRARED CABIN
———
Experience deep regeneration and rediscover the serenity within.

WELLNESS LOUNGE
———
Enjoy fruit, Grander water, and fragrant teas and infusions by the open fire.

HAMMAM
———
Celebrate the beauty of tradition and dive into the mysteries of Oriental wellbeing.

PRIVATE SPA SUITE
———
Get close – savour your togetherness. Being pampered. Shared pleasures for all the senses.

RELAX PAVILION
———
Heated waterbeds for your me time. Or heavenly privacy for moments of togetherness.

KNEIPP FACILITY
———
A 19th century discovery, kneipping is both therapy and rejuvenation – even more popular today than ever before.

SALT STEAM ROOM
———
Feel the cleansing effects of salt. Breathe. The head clears.

SILENT LOUNGE
———
Calm. Comfort. Warmth. Savour the moment by the open fire and give your mind permission to run free.

HAMMAM
———
Celebrate the beauty of tradition and dive into the mysteries of Oriental wellbeing.

PLUNGE POOL
———
From blissful heat to the refreshing union of mountain air and spring water.

Elegant, contemporary, light: harmony, aesthetic sensitivity, relaxation and freedom meet Alpine power and sensuality.

IT IS TIME...
... SHF SPA TIME
———

To book treatments and massages:
Tel +43 5476 6397 180
Spa reception: 8am – 7pm
Treatments: 8am – 7pm

To ensure your appointments are at a time that suits you, we recommend that you book your treatments when you make your room booking.

Schloss Spa Detox €125
DETOX Facial (50mins) +
DETOX Body Wrap (45mins)

Schloss Spa Early Bird
Treatments between 9am and 12 noon receive a 10% discount!

Gentlemen’s Delight €125
Massage (25mins) +
Facial (50mins)
**SINGLE AND DOUBLE ROOMS**

<table>
<thead>
<tr>
<th>Room Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Room</td>
<td>Bathroom with bath or shower &amp; WC, cable TV, phone, minibar, safe, Wi-Fi, some rooms with balcony</td>
</tr>
<tr>
<td>Single Supreme</td>
<td>Lobby, bathroom with shower &amp; WC, balcony, cable TV, phone, mini bar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Deluxe</td>
<td>Lobby, bathroom with separate WC, sitting area with balcony or French balcony, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Supreme</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with sofabed &amp; balcony, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Panoramic</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with sofabed &amp; roof terrace, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
</tbody>
</table>

**PANORAMA ROOMS AND SUITES**

<table>
<thead>
<tr>
<th>Room Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Double Comfort Deluxe</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with balcony or French balcony, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Comfort Supreme</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with sofabed &amp; balcony, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Comfort Panoramic</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with sofabed, roof terrace, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
<tr>
<td>Double Comfort Panoramic South</td>
<td>Lobby, bathroom with bath, shower &amp; separate WC, sitting area with sofabed, roof terrace, cable TV, phone, minibar, safe, Wi-Fi</td>
</tr>
</tbody>
</table>
ROOMS AND SUITES

---

Room photographs for illustration purposes only. Individual features such as room orientation, layout and furnishings may vary.

**PANORAMA JUNIOR SUITE**
- 1 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with roof terrace, cable TV, phone, coffee machine, minibar, safe, Wi-Fi

**PANORAMA RUBIN SUITE**
- 2 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with gas fireplace, double sofabed, large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

**PANORAMA SAPHIR SUITE**
- 2 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with gas fireplace, double sofabed, large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

**PANORAMA SUITE**
- 3 room suite with lobby, 2 separate bedrooms with balconies, 2 bathrooms with separate WC, sitting area with roof terrace on mezzanine level, Nespresso machine, cable TV, phone, minibar, safe, Wi-Fi

**PANORAMA TOWER SUITE**
- 5 room suite with lobby, 2 separate bedrooms, 2 bathrooms with bath, shower & separate WC, living room with gas fireplace, sitting area with sofa & double sofabed, balcony & large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

---

60sqm
2-4 persons
east wing

**PANORAMA JUNIOR SUITE** —
1 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with roof terrace, cable TV, phone, coffee machine, minibar, safe, Wi-Fi

57sqm
2-4 persons
east wing

**PANORAMA RUBIN SUITE** —
2 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with gas fireplace, double sofabed, large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

64sqm
2-4 persons
east wing

**PANORAMA SAPHIR SUITE** —
2 room suite with lobby, bathroom with bath, shower & separate WC, sitting area with gas fireplace, double sofabed, large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

100sqm
mezzanine suite
4 persons
east wing

**PANORAMA SUITE** —
3 room suite with lobby, 2 separate bedrooms with balconies, 2 bathrooms with separate WC, sitting area with roof terrace on mezzanine level, Nespresso machine, cable TV, phone, minibar, safe, Wi-Fi

100sqm
mezzanine suite
4-6 persons
east wing

**PANORAMA TOWER SUITE** —
5 room suite with lobby, 2 separate bedrooms, 2 bathrooms with bath, shower & separate WC, living room with gas fireplace, sitting area with sofa & double sofabed, balcony & large roof terrace, cable TV, Nespresso machine, phone, minibar, safe, Wi-Fi

---

Panorama Saphir suite
BERGKRISTALL FAMILY SUITE —
2 room suite with lobby, dressing room, bathroom with bath, shower & separate WC, bedroom with sitting area & balcony, separate child’s room with 2 single beds, cable TV, phone, minibar, safe, Wi-Fi.

FAMILY ROOMS AND SUITES

AMETHYST SUITE —
1 room suite with lobby, some with dressing room/tiled stove, bathroom with bath, shower & separate WC, sitting area with balcony or French balcony, cable TV, phone, minibar, safe, Wi-Fi.

SCHNEEKRISTALL FAMILY SUITE —
2 room suite with lobby, dressing room, bathroom with bath, shower & separate WC, bedroom with sitting area & balcony, separate children’s room with 2 single beds, cable TV, phone, minibar, safe, Wi-Fi.

ROSE QUARTZ SUITE —
1 room suite with lobby, large bathroom with bath, shower & separate WC, bedroom with four poster bed, sitting area with tiled stove & balcony, cable TV, phone, minibar, safe, Wi-Fi.

EISKRISTALL SUPREME FAMILY SUITE —
2 room suite with lobby, bathroom with bath, shower & separate WC, bedroom with sitting area & balcony, separate children’s room with 2 single beds, cable TV, phone, minibar, safe, Wi-Fi.

RUBIN SUITE —
2 room suite with lobby, bathroom with bath, shower & separate WC, bedroom, separate living room with balcony, cable TV, phone, minibar, safe, Wi-Fi.

EISKRISTALL DELUXE FAMILY SUITE —
2 room suite with lobby, bathroom with bath, shower & separate WC, bedroom with sitting area & balcony, separate children’s room with 2 single beds, cable TV, phone, minibar, safe, Wi-Fi.

RUBIN TOWER SUITE —
2 room suite with lobby, bathroom with bath, shower & separate WC, bedroom, separate living room with balcony, Nespresso machine, cable TV, phone, minibar, safe, Wi-Fi.

SMARAGD TOWER SUITE —
2 room suite with lobby, separate bedroom, bathroom with bath, shower & separate WC, sitting area with gas fireplace, double sofabed & balcony, Nespresso machine, cable TV, phone, minibar, safe, Wi-Fi.

55-60sqm
2-4 persons
west wing

50sqm
2-4 persons
east wing

66sqm
2-4 persons
east wing

60sqm
3-4 persons
west wing

65-70sqm
4-5 persons
west wing

68-70sqm
2-4 persons
west wing

63-70sqm
4-5 persons
east wing

55-55sqm
4-5 persons
east wing

55-60sqm
2-4 persons
west wing

75sqm
2-4 persons
west wing

45sqm
2-4 persons
east wing

60sqm
2-4 persons
west wing

65-70sqm
4-5 persons
west wing

68-70sqm
4-5 persons
west wing

63-70sqm
4-5 persons
east wing

66sqm
5-6 persons
east wing
EISKRISTALL COMFORT FAMILY SUITE
— 2 room suite with lobby, bathroom with bath, shower & separate WC, bedroom with sitting area & balcony, separate children’s room with single bed, cable TV, phone, minibar, safe, Wi-Fi.

RUBIN FAMILY SUITE
— 2 room suite with 2 lobbies, 2 separate bedrooms, 2 bathrooms with bath, shower & separate WC, living room with balcony & village views, cable TV, phone, minibar, coffee machine, safe, Wi-Fi.

BERNSTEIN FAMILY SUITE
— 2 room suite, 2 lobbies, 2 separate bedrooms with dressing rooms, 2 bathrooms with bath, shower & separate WC, living room/sitting area with balcony, some with tiled stove, cable TV, phone, minibar, safe, Wi-Fi.

BERNSTEIN FAMILY SUITE
— 2 room suite, 2 lobbies, 2 separate bedrooms with dressing rooms, 2 bathrooms with bath, shower & separate WC, living room/sitting area with French balcony, cable TV, phone, minibar, safe, Wi-Fi.

BERNSTEIN FAMILY SUITE
— 3 room suite with lobby, 2 separate bedrooms, 2 bathrooms with bath, separate shower & WC, separate living room with double sofa bed & balcony, cable TV, phone, minibar, safe, Wi-Fi.

48-50sqm
3-4 persons
east wing

100sqm
4-6 persons
east wing

105sqm
4-6 persons
west wing

85sqm
4-5 persons
west wing

65sqm
4-6 persons
east wing

Double comfort
panoramic south

---
Room photographs for illustrative purposes only. Individual features such as room orientation, layout and furnishings may vary.
### Packages

**Schlosshotel family fun**

24.06 – 08.07.2017

- One child under 7 stays for free when sharing their parents’ room!

---

**7 nights Double supreme**

- 4 nights: Double supreme from €1260 pp

---

**6 nights Double supreme**

- 3 nights: Double supreme from €990 pp

---

**6 nights Double supreme**

- 3 nights: Double supreme from €660 pp

---

### Summer’s awakening

**24.06 – 15.07.2017**

<table>
<thead>
<tr>
<th>Single and double rooms</th>
<th>up to 2 nights</th>
<th>from 3 nights</th>
<th>from 4 nights</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>185</td>
<td>170</td>
<td>155</td>
</tr>
<tr>
<td>Single supreme</td>
<td>230</td>
<td>215</td>
<td>200</td>
</tr>
<tr>
<td>Double deluxe</td>
<td>195</td>
<td>180</td>
<td>165</td>
</tr>
<tr>
<td>Double supreme</td>
<td>195</td>
<td>180</td>
<td>165</td>
</tr>
<tr>
<td>Double panoramic</td>
<td>195</td>
<td>180</td>
<td>165</td>
</tr>
<tr>
<td>Double comfort deluxe</td>
<td>195</td>
<td>180</td>
<td>165</td>
</tr>
<tr>
<td>Double comfort supreme</td>
<td>205</td>
<td>190</td>
<td>175</td>
</tr>
</tbody>
</table>

### Panorama rooms and suites

| Double comfort panoramic | 215            | 200           | 185           |
| Double comfort panoramic south | 215 | 200 | 185 |
| Panorama junior suite    | 215            | 200           | 185           |
| Panorama Rubin suite     | 265            | 250           | 235           |
| Panorama Saphir suite   | 265            | 250           | 235           |
| Panorama suite*         | 255            | 240           | 225           |
| Panorama tower suite*   | 255            | 240           | 225           |

### Suites

| Amethyst suite         | 215            | 200           | 185           |
| Rose quartz suite      | 215            | 200           | 185           |
| Rubin suite            | 215            | 200           | 185           |
| Rubin tower suite      | 215            | 200           | 185           |
| Smaragd tower suite    | 265            | 250           | 235           |

### Family rooms and suites

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schneekristall family suite**
- Eiskristall family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm**
- Bernstein family suite 85sqm**
- Bernstein family suite 65sqm**

### Single and double rooms

<table>
<thead>
<tr>
<th>up to 2 nights</th>
<th>from 3 nights</th>
<th>from 4 nights</th>
</tr>
</thead>
<tbody>
<tr>
<td>0–5 years</td>
<td>55</td>
<td>45</td>
</tr>
<tr>
<td>6–11 years</td>
<td>85</td>
<td>75</td>
</tr>
<tr>
<td>from 12 years</td>
<td>115</td>
<td>100</td>
</tr>
</tbody>
</table>

### Family rooms and suites**

| 0–2 years       | 65            | 55            |
| 6–11 years      | 95            | 85            |
| from 12 years   | 140           | 130           |

---

### Packages

**Family time**


<table>
<thead>
<tr>
<th>Single and double rooms</th>
<th>up to 2 nights</th>
<th>from 3 nights</th>
<th>from 4 nights</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>200</td>
<td>185</td>
<td>170</td>
</tr>
<tr>
<td>Single supreme</td>
<td>250</td>
<td>235</td>
<td>220</td>
</tr>
<tr>
<td>Double deluxe</td>
<td>210</td>
<td>195</td>
<td>180</td>
</tr>
<tr>
<td>Double supreme</td>
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<td>195</td>
<td>180</td>
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<tr>
<td>Double comfort deluxe</td>
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<td>180</td>
</tr>
<tr>
<td>Double comfort supreme</td>
<td>220</td>
<td>205</td>
<td>190</td>
</tr>
</tbody>
</table>

### Panorama rooms and suites

| Double comfort panoramic | 250            | 235           | 220           |
| Double comfort panoramic south | 250 | 235 | 220 |
| Panorama junior suite    | 250            | 235           | 220           |
| Panorama Rubin suite     | 290            | 265           | 250           |
| Panorama Saphir suite   | 280            | 265           | 250           |
| Panorama suite*         | 270            | 255           | 240           |
| Panorama tower suite*   | 270            | 255           | 240           |

### Suites

| Amethyst suite         | 250            | 235           | 220           |
| Rose quartz suite      | 250            | 235           | 220           |
| Rubin suite            | 250            | 235           | 220           |
| Rubin tower suite      | 250            | 235           | 220           |
| Smaragd tower suite    | 290            | 265           | 250           |

### Family rooms and suites

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schneekristall family suite**
- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm**
- Bernstein family suite 85sqm**
- Bernstein family suite 65sqm**

---

### Single and double rooms

<table>
<thead>
<tr>
<th>up to 2 nights</th>
<th>from 3 nights</th>
<th>from 4 nights</th>
</tr>
</thead>
<tbody>
<tr>
<td>0–5 years</td>
<td>60</td>
<td>50</td>
</tr>
<tr>
<td>6–11 years</td>
<td>100</td>
<td>90</td>
</tr>
<tr>
<td>from 12 years</td>
<td>140</td>
<td>130</td>
</tr>
</tbody>
</table>

### Family rooms and suites**

| 0–2 years       | 110           | 100           |
| 6–11 years      | 110           | 100           |
| from 12 years   | 150           | 140           |

---

*The following suites are charged on the basis of 4 adults sharing: Panorama tower, Rubin family, Bernstein family 105sqm, 85sqm and 65sqm

**Suites with separate children’s bedroom
**Gourmet weeks**


<table>
<thead>
<tr>
<th>SINGLE AND DOUBLE ROOMS</th>
<th>up to 2 nights</th>
<th>from 3 nights</th>
<th>from 4 nights</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>185</td>
<td>170</td>
<td>155</td>
</tr>
<tr>
<td>Single supreme</td>
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</tr>
<tr>
<td>Double comfort supreme</td>
<td>205</td>
<td>190</td>
<td>175</td>
</tr>
</tbody>
</table>

**PANORAMA ROOMS AND SUITES**

- Double comfort panoramic
- Double comfort panoramic south
- Panorama junior suite
- Panorama Rubin suite
- Panorama Sapphire suite
- Panorama suite*
- Panorama tower suite*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schweinekrystall family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
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- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
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- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schweinekrystall family suite**
- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

---

**Autumn enchantment**

21.10 – 05.11.2017

<table>
<thead>
<tr>
<th>SINGLE AND DOUBLE ROOMS</th>
<th>from 1 night</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>145</td>
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<tr>
<td>Double panoramic</td>
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<tr>
<td>Double comfort deluxe</td>
<td>155</td>
</tr>
<tr>
<td>Double comfort supreme</td>
<td>165</td>
</tr>
</tbody>
</table>

**PANORAMA ROOMS AND SUITES**

- Double family supreme
- Double comfort panoramic
- Double comfort supreme
- Double comfort deluxe
- Double comfort
- Double comfort supreme

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schweinekrystall family suite**
- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

**FAMILY ROOMS AND SUITES**

- Bergkristall family suite 55–60sqm**
- Bergkristall family suite 65–70sqm**
- Schweinekrystall family suite**
- Eiskristall supreme family suite**
- Eiskristall deluxe family suite**
- Eiskristall comfort family suite**
- Rubin family suite*
- Bernstein family suite 105sqm*
- Bernstein family suite 85sqm*
- Bernstein family suite 65sqm*

**SUITES**

- Amethyst suite
- Rose quartz suite
- Rubin suite
- Rubin tower suite
- Smaragd tower suite

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**Schlosshotel family fun**


---

One child under 7 stays for free when sharing their parents’ room!

---

7 = 6 | 6 = 5 weeks

09.09 – 16.09.2017

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7 nights for the price of 6 or 6 nights for the price of 5!

---

Gourmet vouchers


---

Gourmet voucher worth €50 for bookings of 4 nights, or €100 for bookings of 5 nights, redeemable against any additional food & beverage purchases made during your stay. Enjoy the autumn with great wine, whiskey, beer and cheese tastings. All rates are per person per night in Euros and include Schlosshotel full board.

---

**PACKAGES**

2017

---

7 nights: Double supreme
from €590 pp
4 nights: Double supreme
from €650 pp
3 nights: Double supreme
from €645 pp

---

Please note that cable cars run only until 22.10.2017

---

All rates are per person per night in Euros and include Schlosshotel full board.

---

The following suites are charged on the basis of 4 adults sharing: Panorama, Panorama tower, Rubin family, Bernstein family 105sqm, 85sqm and 65sqm

---

**Suites with separate children’s bedroom**
### Short breaks

**Available:**

**Thursday – Sunday or Friday – Monday**

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>5 nights</strong></td>
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</tr>
<tr>
<td>Double supreme</td>
<td>540</td>
<td>585</td>
<td>465</td>
</tr>
<tr>
<td>Double panoramic</td>
<td>540</td>
<td>585</td>
<td>465</td>
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<tr>
<td>Double comfort deluxe</td>
<td>540</td>
<td>585</td>
<td>465</td>
</tr>
<tr>
<td>Double comfort supreme</td>
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<td>495</td>
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<tr>
<td>Double comfort panoramic</td>
<td>600</td>
<td>645</td>
<td>525</td>
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<tr>
<td>Amethyst suite</td>
<td>600</td>
<td>645</td>
<td>525</td>
</tr>
<tr>
<td>Double comfort panoramic south</td>
<td>660</td>
<td>705</td>
<td>585</td>
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</tbody>
</table>

**Available:**

**Sunday – Thursday or Monday – Friday**

<table>
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<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>4 nights</strong></td>
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<tr>
<td>Double supreme</td>
<td>660</td>
<td>720</td>
<td>620</td>
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<td>Double panoramic</td>
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<td>Double comfort deluxe</td>
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<tr>
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<tr>
<td>Double comfort panoramic</td>
<td>740</td>
<td>800</td>
<td>700</td>
</tr>
<tr>
<td>Amethyst suite</td>
<td>740</td>
<td>800</td>
<td>700</td>
</tr>
<tr>
<td>Double comfort panoramic south</td>
<td>820</td>
<td>880</td>
<td>760</td>
</tr>
</tbody>
</table>

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Rates are per person for 5 or 4 nights and include Schlosshotel full board.

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Short breaks in other room types available, please contact reservations for information.
INCLUSIVE SERVICES & INFORMATION

**Inclusive services**

- Generous, balanced breakfast buffet with a different breakfast special every day
  - 7.30–10.30am
- SHF afternoon tea with hot and cold snacks, salads, Tyrolean specialities, cakes, soft drinks and tea bar
  - 1.00–4.30pm
- Additional wellbeing buffet at the bistro restaurant (bathrobe zone) with light snacks, salads, cakes, soft drinks and tea bar
  - 1.00–4.30pm
- Weekly barbecue afternoon on the terrace in summer, weather permitting

À la carte dinner: soups, starters, main dishes and desserts.
Additional starter buffet, dessert buffet, daily salad and cheese buffets. The restaurant opens at 6.30pm. We recommend that you are seated in the restaurant no later than 8.30pm.

Tea, juice, fruit, and Grander water are available throughout the day in the Spa area

**Special children's buffet from 6.30pm in the restaurant**

**5,000sqm Spa**

- Guests have free access to our Schloss Spa with sauna & steam landscape, ‘Aufguss’ sauna sessions, Spa showers, large Jacuzzi, plunge pool, Kneipp pool and other unforgettable opportunities for rest and relaxation
- Quiet zones include the Silent Lounge and Wellness Lounge with open fire, the Relax Pavilion with heated waterbeds and lounging islands
- Fluffy bathrobes and slippers in your room
- Aqua Monte Waterworld 250sqm panoramic indoor – outdoor pool, relaxation gallery with Jacuzzi and fabulous views, outdoor saltwater Jacuzzi and bistro restaurant

**Children and families**

- Daily Kids’ and Teenagers’ Clubs for children aged 2 and over
- Summer opening times: 9.00am–9.00pm
- Teenagers’ Club with pool table, table football, surf stations, air hockey, consoles and games
- Family Spa (textile zone) with family-friendly saunas, steam room, and guided ‘Aufguss’ sauna session
- Splash Waterworld: 110sqm indoor kids’ and teens’ pool with 48m double loop slide, waterfall, rocking bay and paddling pool
- Every night is movie night in the hotel’s own cinema
- Baby monitoring service for your little ones at reception

**Other**

- Internet access/Wi-Fi available in all rooms, suites and throughout the Schlosshotel
- Internet stations in the hotel lobby and teenagers’ room
- Underground carpark & valet parking
- Welcome drink and holiday information
  - Includes SUPER. SUMMER. CARD. for the Serfaus-Fiss-Ladis region until 22.10.2017
  - Use of cable cars*
  - Adventure World Serfaus and Summer Fun Park Fiss**
  - Free admission to Thomas C. Brezina’s Adventure Mountains
  - Family activity programme with guided walks and mountain biking
  - Well-maintained mountain bikes, helmets, mountain biking maps, walking maps and walking poles available for hire
  - **excludes bicycles, valid until the 22.10.2017 – for more information please see the Serfaus-Fiss-Ladis official homepage
  - **excludes chargeable attractions

**Summer**

- 300sqm Schloss Gym with cardio and weight training equipment
- Exercise and outdoor activity programme with qualified instructors and guides
Spa area
The Spa area is a quiet, adults-only zone. Our new Schloss Spa is a textile-free area with admission reserved for guests over the age of 15. The Family Spa is a family-friendly, textile zone. Mobile telephones and tablets are not allowed in any of these areas.

Pets
Well-behaved pets are welcome on request, however they are not permitted in the restaurant, Spa or swimming areas. €25 per pet per day, excluding food.

Transfers
We offer a hotel transfer service from the train station or airport, please contact us for transfer rates.

Smoking
The hotel is non-smoking. The separate smoking lounge and heated smoking terrace are available for tobacco enthusiasts.

Schlosshotel cancellation protection
We recommend that you take out our travel cancellation insurance. It covers 80% of the cancellation costs (20% excess) in the event of accident, illness, death or serious events involving the insured person, their children, siblings, parents or grandparents. The premium is charged at 5% of the booking price and is payable with the deposit. The policy covers bookings to the value of a maximum of €15,000.

Booking information
To confirm a booking, we request a 25% deposit of the total booking price. We regret that we are unable to guarantee specific rooms or floors. Guests from outside Europe are requested to provide a 90% deposit of the total booking price at least 30 days prior to their arrival. This condition may apply to other guests on an individual case basis.

Should rates in the booking confirmation differ from published rates, in all cases final rates applied are those scheduled in the tariff.

Payments and bank details
Payments may be made in cash (EUR, CHF), by bank transfer (for payment of deposits only) or credit card (Visa, MasterCard and Eurocard).

Austria: Raiffeisenbank Fiss Serfaus IBAN: AT79 5651 5000 0012 1228 | BIC: RZTIAT22515 | Recipient: Schlosshotel Fiss, Familie Domenig

Switzerland: Graubündner Kantonalbank IBAN: CH57 0077 4010 1083 76900 | BIC: GRKBCH2270A | BCNo: 774 | Recipient: Schlosshotel Fiss, Familie Domenig

Cancellations
Bookings cancelled 3 months or more prior to the planned start of a stay are not subject to a cancellation fee. Cancellations within 3 months to 1 month prior to the start of the holiday are subject to a fee of 40% of the total booking price; within 1 month to 1 week, cancellations incur a 70% fee, cancellations of less than a week are subject to a fee of 90% of the total booking price.

Check in/Check out
Your rooms will be ready at 4pm on your day of arrival. Early check in may be possible if your room is ready. We kindly request that rooms are vacated by 11am on the day of departure. Late check outs without room are charged at €20 per adult or child over 12 years, €10 for children aged 6-11. Children under 6 are not charged. Subject to availability, late check-outs with room are charged at €40 per adult or child over 12 years old, €20 for children aged 6-11. Children under 6 are not charged.

Children’s full board
Breakfast buffet from 7.30–10.30am, afternoon buffet with soft drinks from 1.00–4.30pm, children’s buffet from 6.30pm, daily childcare from 9.00am–9.00pm for children aged 2 and over, fresh juices and fruit in the Kids’ Club throughout the day.
The Serfaus-Fiss-Ladis holiday region is in the Tyrolean Oberland in the west of Tyrol/Austria, and is only a 2.5-hour drive from Zurich, Ulm, Munich and Bolzano.